



BLEEP Tool & Site

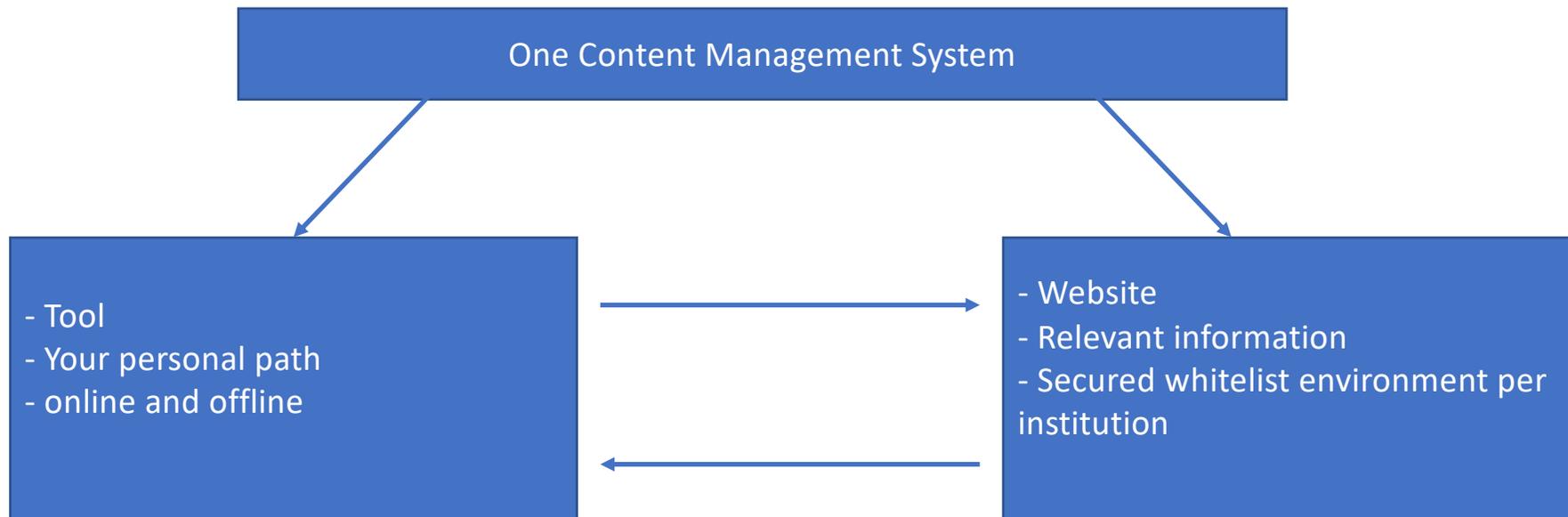


bleep

Blended • Learning • Environment • European • Prisons



BLEEP is a tool and website



What is Bleep & Who is BLEEP for?

- **BLEEP is a two-part platform consisting of a tool and a website.** The tool is tied to the end user and the website to an institution, more about this later
- **BLEEP is for the end user.** When developing and designing the system, we always look at how the end user, within the preconditions of the environment where he is located, is facilitated as much as possible in obtaining information and setting up his personal tool/task list/process.
- **BLEEP works Through The Gates.** The end user can take the tool's account outside.
- **BLEEP tool can be used both online and offline.** Offline in a smaller version
- **BLEEP will be created to aid the end-user's reintegration process.**
- **BLEEP can be used unaccompanied*.** Although help may sometimes be required in making decisions or a conversation may help formulate a goal.

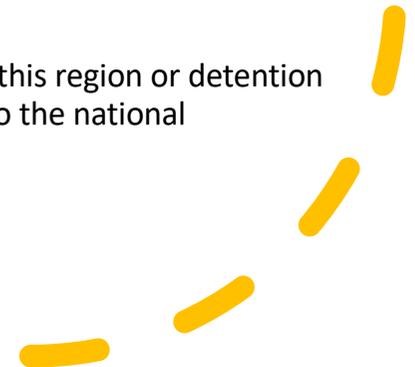


Country, Region, Institution

BLEEP site is an umbrella website where the end user gains access to parts of the site that are relevant to him through account settings and personal choices. The website is, metaphorically, built up as a tree.

- **Example for the Netherlands:**

- The trunk is the whole system for all countries.
 - The branches are the countries, one branch is the Netherlands.
 - The side branches in the Netherlands are the safety regions* and one branch for the detention centers.
 - The leaves are accounts for the end user – the leaves can be moved from one branch to another, for example from the branch within the detention center to the branch of the Safety region of Utrecht when he leaves the detention center.
 - There are 24 safety regions across 12 provinces.
 - Utrecht is 1 safety region, some provinces have multiple regions
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- Institutions or person with the appropriate authority within this region or detention center may put specific information on their page, in addition to the national information that is already on it



Online - Offline

The tool can be used both online and offline. It is possible that there are situations where the user does not have access to (open)internet.

If this is the case, only the information in the tool can be used. There is also an 'action list' function built in. When the end user runs into something where internet is necessary, this can be used here and retrieved when there is internet access again.

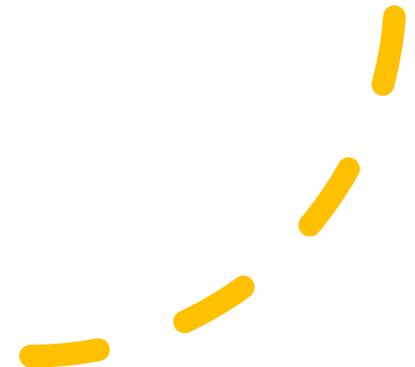
This action list can also function as an agenda or as a task list when the end user gets out of detention.

The screenshot shows a mobile application interface for adding a new action. At the top left is a back button labeled '< Terug' and at the top right is a user profile icon labeled 'Johan82'. The main heading is 'Actie toevoegen'. Below the heading is a sub-heading: 'Zet deze actie in je actielijst en krijg een bericht als het tijd is om de actie uit te voeren.' The form contains several fields: a text input for 'Titel:' with the value 'Zoeken naar huurwoning'; a date input for 'Datum:' with the value '11-03-2020'; a time input for 'Tijd:' with the value '09:00'; and a frequency input for 'Herhaling:' with the value 'Dagelijks'. Below these is a 'Notitie:' field containing the text: 'Handige websites om te zoeken zijn [huurwoningen.nl](#), [funda.nl/](#) [huur](#) en [woonnet.nl/huurwoning](#)'. At the bottom of the form are two buttons: a red button labeled 'Zet in je actielijst!' and a white button labeled 'Annuleren'. A red button labeled 'Actie toevoegen' is also visible at the bottom of the screen.

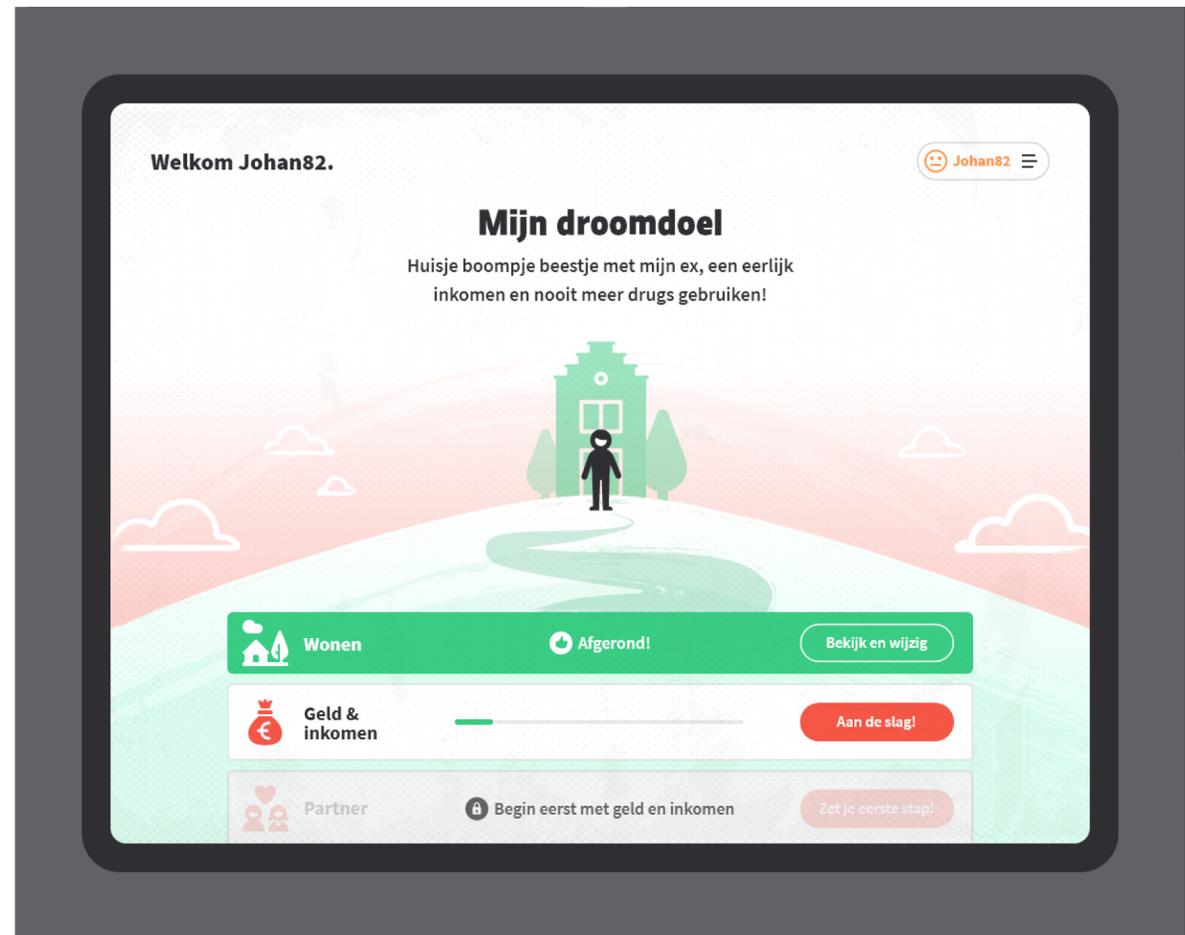
The screenshot shows the 'Actielijst' (Action List) view in the mobile application. At the top left is a back button labeled '< Terug' and at the top right is a user profile icon labeled 'Johan82'. The main heading is 'Actielijst'. Below the heading is a sub-heading: 'Doe deze activiteiten om dichterbij je droomdoel te komen.' There is a filter bar with three options: 'Alles', 'Chronologisch', and 'Doel', and a status indicator 'Nog niet gedaan'. Below the filter bar is a list item for the action 'Zoeken naar huurwoning' with the date and time 'Woensdag 11 maart, 9:00'. To the right of the list item is a red button labeled 'Bekijk'. At the bottom of the screen is a red button labeled 'Actie toevoegen'.

Internet and security in the Netherlands (information will be mapped per country)

- The detention centers work with a whitelist. The sites on this whitelist are accessible.
- They work with Thin Clients* in the re-integration center inside the detention centers and possibly with tablets in the future
- The BLEEP tool and site within the detention centers only work with the sites that are on the whitelist.
- De BLEEP tool and site outside work with every website (open internet)
- The BLEEP tool can be used both online and offline. Both the site and the tool are closed by IP address.
- **Credentials:**
 - The supervisors within the detention centers (Supervisors employed by the detention centers, Institutions such as Exodus, supervisors of probation) have the login details to open the tool.
 - Or a secured Chromebook with an authenticator, where the supervisor has an authenticator and checks whether the user logs in with his own account.
- The user gets his login details when he goes outside



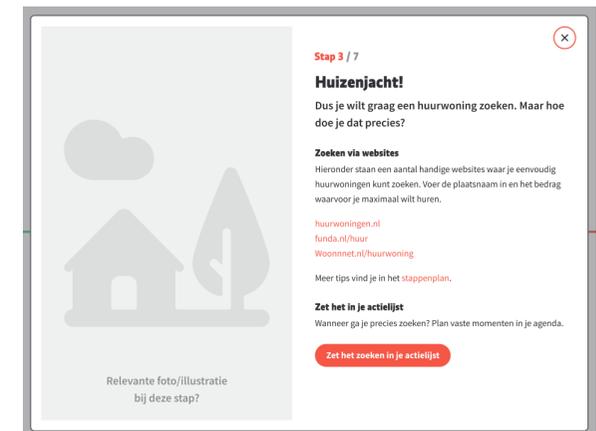
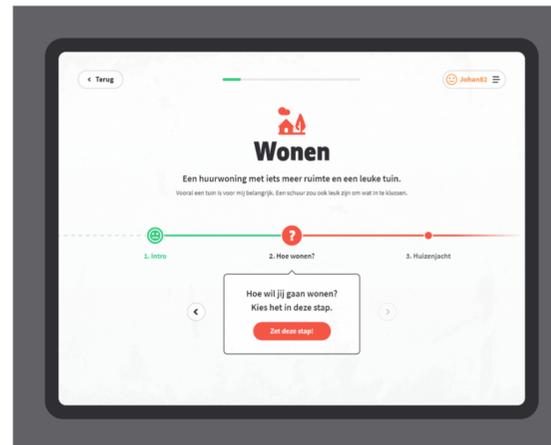
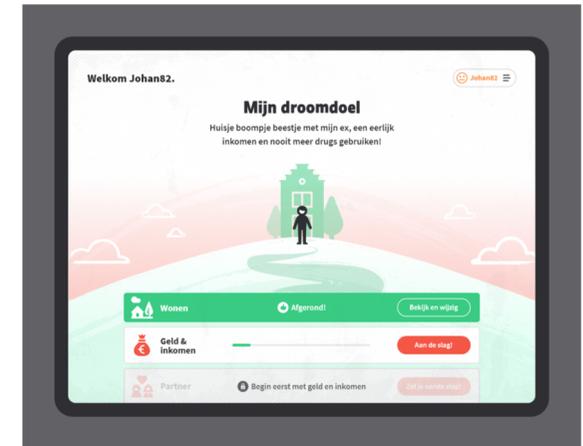
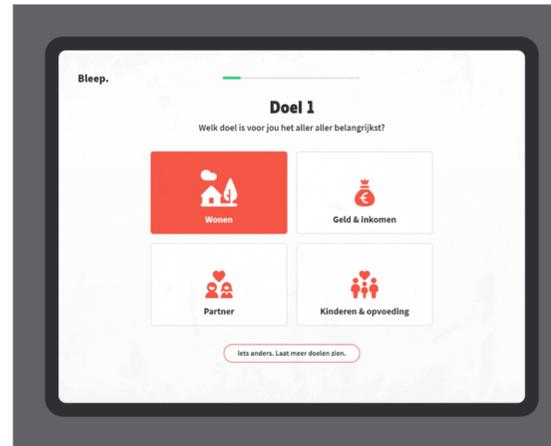
Prototype Look & feel



Explanation tool

1. The tool starts by creating an account. A nickname can be used for privacy reasons.
2. As an end user, you will then be guided through an introduction. You answer various questions in the form of goals that you set for yourself. These goals together form your dream goal. This is the starting point of the rest of the tool.
3. Once your dream goal has been formed, you can step by step get closer to the dream goal through various themes.

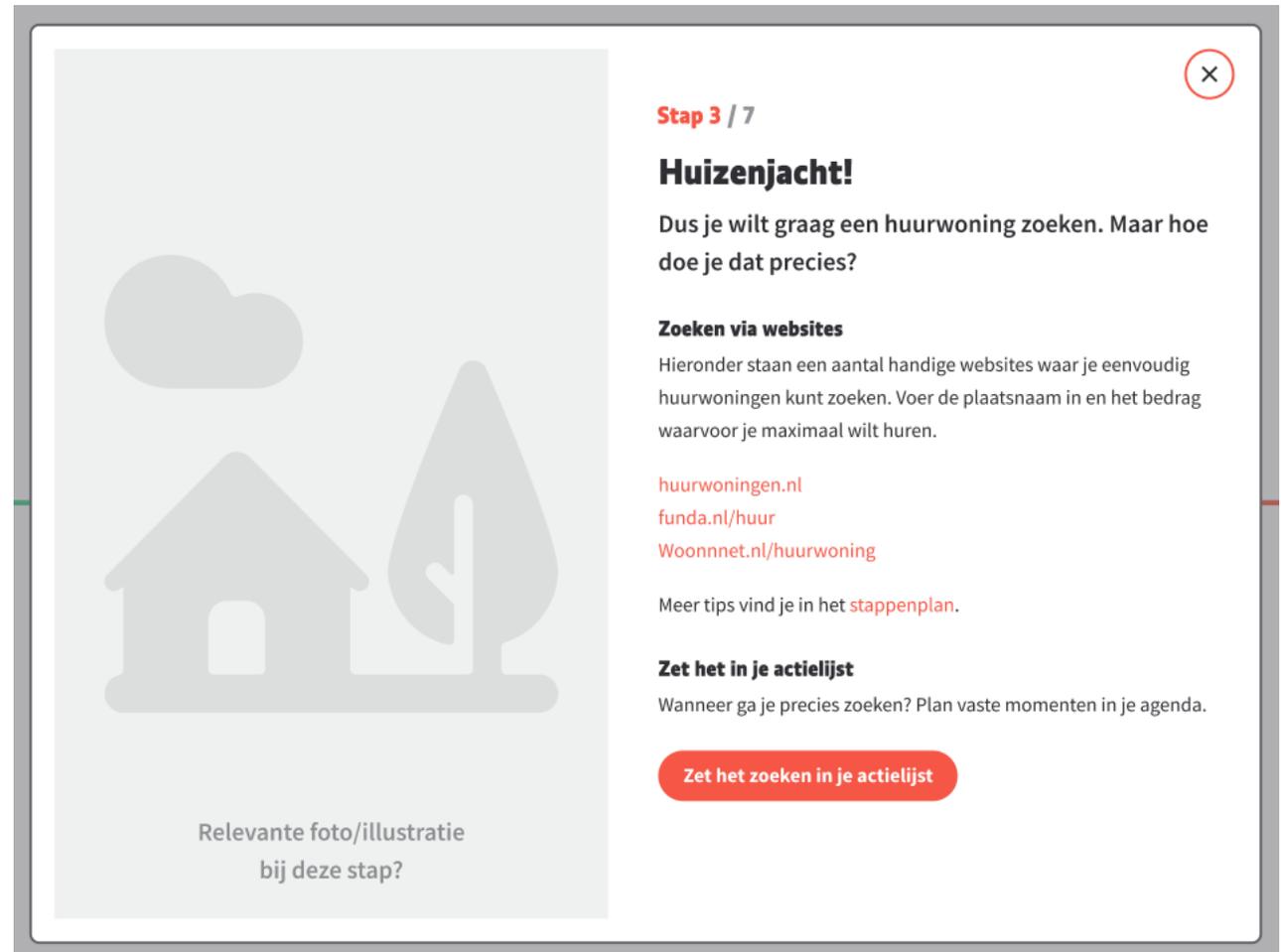
(Explanation continues on next slide)



Explanation tool

4. The answers that the end user gives determine what he / she will encounter in the tool. This way, everyone will get a personalized path. Example: if you click "rental house" in the beginning, you will not come across any websites about mortgages. *

5. When you arrive at a step like the picture, there will be a button for more information that will take you to the correct page on the site, corresponding to the country / region / institution the end user is affiliated with.



The screenshot shows a user interface for an explanation tool. On the left, there is a large grey rectangular area containing a stylized illustration of a house, a tree, and a cloud. Below this illustration, the text reads: "Relevante foto/illustratie bij deze stap?". On the right side of the interface, there is a white panel with a red 'X' icon in the top right corner. The panel contains the following text: "Stap 3 / 7", "Huizenjacht!", "Dus je wilt graag een huurwoning zoeken. Maar hoe doe je dat precies?", "Zoeken via websites", "Hieronder staan een aantal handige websites waar je eenvoudig huurwoningen kunt zoeken. Voer de plaatsnaam in en het bedrag waarvoor je maximaal wilt huren.", three red links: "huurwoningen.nl", "funda.nl/huur", and "Woonnet.nl/huurwoning", "Meer tips vind je in het stappenplan.", "Zet het in je actielijst", and "Wanneer ga je precies zoeken? Plan vaste momenten in je agenda." At the bottom of the white panel, there is a red button with the text "Zet het zoeken in je actielijst".

Transition to the site

- The site becomes the large database of information and articles. Relevant information for the various countries, provinces, (safety) regions and institutions is generated here.
- One of the goals of the tool and site is to prevent that the end user drowns in the information that is offered he/she should only be presented with the desired information.
- The buttons on the site will correspond to the themes, subthemes and other information in the tool. The end user must feel and recognize that the site and tool are both part of the same thing.

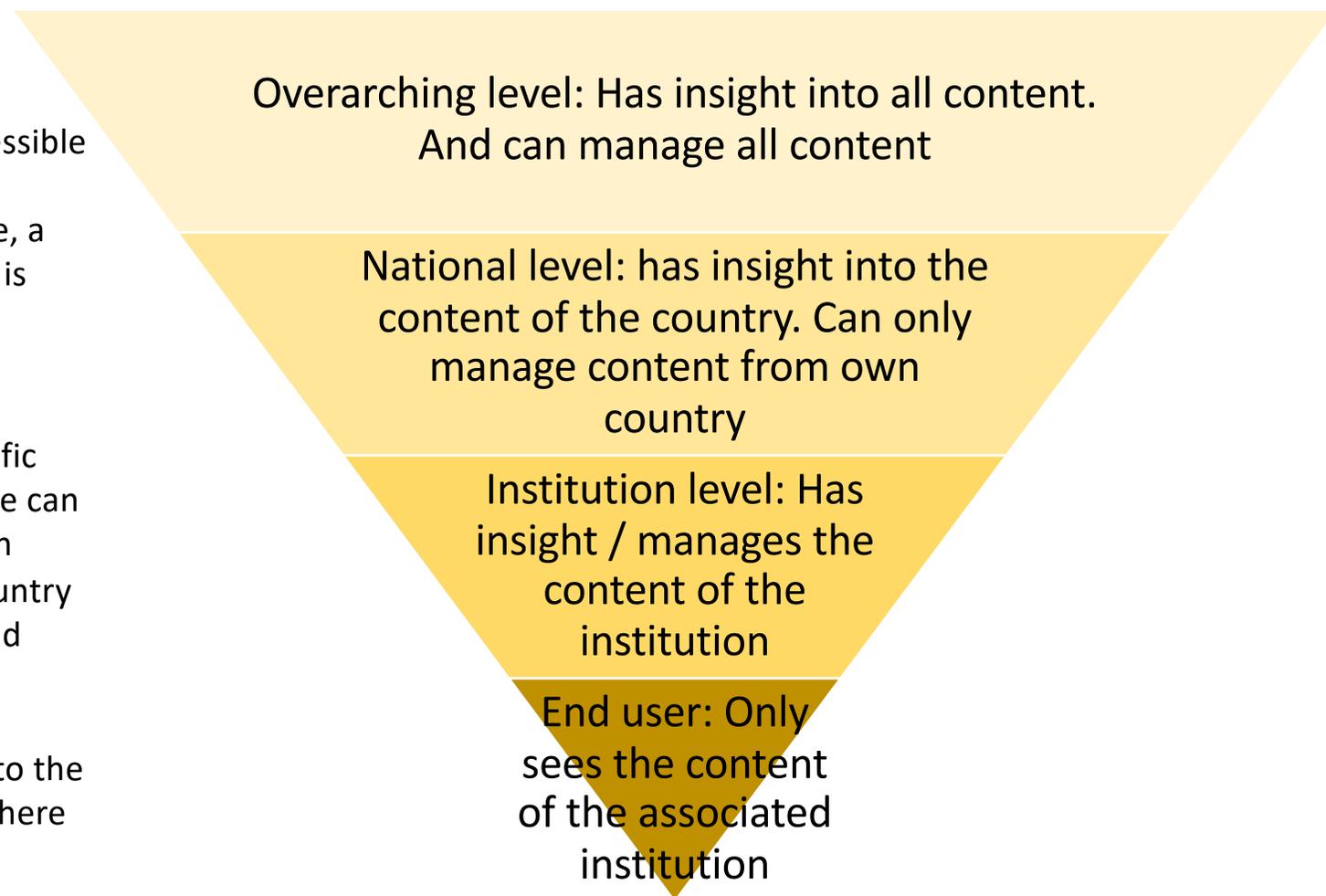


CMS

To ensure that all information is accessible from the tool and that the in-depth information is easy to find on the site, a CMS (Content Management System) is used.

In such a CMS, everyone has its own account, such an account has a specific selection of settings. For example one can only view what is made. An other can create content only for their own country while others (the admins) can see and adjust everything

All editors in Europe will have acces to the English site, which is the guideline where the joint structure is guaranteed



Hierarchy of the content

